



# Idaho State Board of Pharmacy

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## MEMORANDUM

To: Lee McCormick  
Division of Financial Management

From: Mark Johnston  
Executive Director  
Idaho State Board of Pharmacy

Date: 6/28/08

Subject: Strategic Plan

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Mrs. McCormick,

Please see the Board of Pharmacy's Strategic Plan, attached. As I am within my first year as the Executive Director at the Board of Pharmacy, I hope that the format of this document suffices. I did prepare this document from the guidance given in Idaho Code 67-1901 through 67-1904.

Thank you,  
Mark Johnston

Executive Director  
Board of Pharmacy



## MISSION STATEMENT

The statutory mission of the Idaho State Board of Pharmacy is to promote, preserve and protect the health, safety and welfare of the public by and through the effective control and regulation of the practice of pharmacy. That the sale and distribution of medications, devices and such other materials as may be used in the diagnosis and treatment of injury, illness and disease are handled and delivered in a manner that assures quality pharmaceutical care to the people of the state of Idaho.

## BOARD PHILOSOPHY

The Idaho Board of Pharmacy is committed to maintaining the highest standard of pharmaceutical care for the citizens of the State of Idaho. This can be accomplished by regulating the practice of pharmacy with the highest standards of ethics, accountability, efficiency, effectiveness, and openness with an assurance of a balanced and sensible approach to regulation.

## VISION STATEMENT

The Board of Pharmacy envisions that the technology of pharmacy will continue to advance at a swift pace. The Board of Pharmacy must be a facilitator, not a hindrance in this evolution, however, we must ensure that this evolution does not compromise the health, safety, and welfare of the citizens of Idaho. Examples of these technological advances, which are not currently addressed within Idaho Code or Rule, include electronically prescribed medication, central fill pharmacies, automated filling machines, automated product machines and other robotics. The Board of Pharmacy envisions promulgating rules pertinent to these advances on an ongoing basis.

The Board of Pharmacy envisions advancing the rules concerning Remote Dispensing Pharmacies to permanent status in 2009. Idaho currently has many underserved areas which could benefit from these operations, which are staffed by registered pharmacy technicians and are overseen by a pharmacist via electronic, audio, and video communication. Also in 2009, the Drug Enforcement Administration (DEA) is expected to allow controlled substances to be housed in these Remote Dispensing Pharmacies. Additionally, advances to the Telepharmacy rules, where certain services are provided at distance from one institutional pharmacy to another, are expected.

The Board of Pharmacy envisions the growth of pharmacists providing cognitive services, such as medication therapy management, collaborative practices, cognitive services pharmacies containing no medication, and a third class of drugs termed Behind The Counter. The Board envisions allowing and regulating these practices through the promulgation of Pharmaceutical Care rules, starting in 2009.

The Board of Pharmacy envisions regulating the practice of compounding pharmacy. This practice has traditionally been regulated by the United States Food and Drug Administration (FDA), however, the FDA's authority has been challenged in court recently. The Board envisions promulgating compounding rules in 2010.

The Board of Pharmacy envisions continued advances to the Prescription Monitoring Program. The Board continues to see an increase in information obtained through the electronic tracking system for controlled substances and the increased request for access to that information. This has been the result

of an increase in the number of practitioners and the number of controlled substance prescriptions written. In 2009 the Board envisions a drastic increase in the amount of authorized users who are obtaining information electronically, as this access was established in 2008, as opposed to the historical request and receiving of these profiles via fax. The Board envisions that future years will bring technology linking Idaho to other state's systems.

The Board of Pharmacy envisions changes to the pharmacy technician rules, including outlining its' authority to discipline via rule promulgation in 2009. In 2010 the Board envisions permanent status for the technician-checking-technician rules. The Board envisions an ongoing process of reviewing proposals for minimum standards, technician certification, changing the technician to pharmacist ratio, and mandating that everyone working in a pharmacy is registered or licensed.

The Board of Pharmacy envisions changes to the rules pertaining to student pharmacists and pharmacist licensure. The advent of cognitive service pharmacy, the advances in pharmacy school accreditation, and changes to the National Association of Boards of Pharmacy (NABP) examinations necessitate 2009 rule promulgation.

The Board of Pharmacy envisions promulgating rules that address Long Term Care pharmacy services. The continued aging of the "baby boomers" generation will certainly tax our health care system. The need for Long Term Care Facilities and pharmacies which service them will undoubtedly increase. These pharmacies are not truly retail or institutional pharmacies and are in need of rules to assist with protecting the health, safety and welfare this patient populace. The Board envisions promulgating initial rules to start addressing this issue in 2009.

The Board of pharmacy envisions continued increases in illegal internet pharmacies, shipping potentially adulterated, misbranded or counterfeit medication into the State of Idaho. Through enforcement of the 2007 Wholesale Drug Distribution Act and in conjunction with the DEA and NABP the Board envisions the eventual curtailment of this activity.

The Board of Pharmacy envisions the entire revamping of our law book. By contracting with outside legal assistance, our rules are expected to be rewritten, including the elimination of outdated language and concepts, the addition of currently unaddressed areas of pharmacy practice, and the clarification of confusing language, as well as re-codifying, establishing a usable index, and addressing non-substantive changes, such as grammar. This project is expected to be completed in 2011.

#### EXTERNAL FACTORS AFFECTING ANENCY GOALS

- Increase in the number of licensed professionals, pharmacies, and registrations
- Changes in Federal Law
- Legislation introduced by entities other than the Board of Pharmacy
- Continued decrease in medical services in rural Idaho
- Development of new technologies
- Competitive salaries for key personnel
- The Pharmacist shortage
- The increase in attendance and movement of one half of Idaho State University's pharmacy school program to Boise from Pocatello
- Full impact of the 2007 Idaho Wholesale Drug Distribution Act

GOAL #1: Improve our energy efficiency in 2009.

OUTCOME: Establish compressed work schedules (4 ten hour days).

TASKS: Ensure the continuance of high customer service levels through creative scheduling, matching partner employees who can cover all duties on the 5<sup>th</sup> day (off) each week, as well as vacation.

GOAL #2: Create succession planning initiatives, ongoing.

OUTCOME: Avoid a loss of customer service levels with the sudden loss of personnel.

TASKS: Training subordinate positions for career advancement

GOAL #3: Partner with Idaho State University's School of Pharmacy to establish the Board of Pharmacy as a preceptor site for extern rotations in 2009.

OUTCOME: Obtain research assistance for the revamping of our law book, while mentoring future pharmacists.

TASKS: Obtain preceptor registration, communicate desire to Idaho State University, schedule externs, create a training program.

GOAL #4: Establish an interactive licensing program, which will allow for on-line renewal of licenses and registrations in 2010.

OUTCOME: Increased efficiencies for both the Board's staff and the registrants and licensees.

TASKS: Identifying program parameters, contracting IT services, and program oversight.

GOAL #5: Complete an IT program, allowing inspectors to utilize hand held computers for the processing of electronic inspection reports, in 2009.

OUTCOME: Increased efficiencies and decreased paper utilization.

TASKS: Testing of nearly completed IT project, identifying "bugs", and correcting with contracted IT services.

GOAL #6: Review all forms and applications, in 2009.

OUTCOME: More user friendly, legal, efficient forms.

TASKS: Identify and eliminate functions without value and utilize the Attorney General's office to verify application questions with statutory authority.

GOAL #7: Make available law programs in a number of different areas in the state, ongoing.

OUTCOME: Allows the pharmacists, technicians and practitioners to attend law programs in a number of different areas in the state giving them a number of opportunities for required continuing education, keeping licensees up to date on recent changes in the law as well as newly proposed code and rule changes.

TASKS: Purchase audio/visual presentation equipment and schedule law programs in all areas of the state and at times most convenient for attendance.

GOAL #8: Educate pharmacy students on Idaho pharmacy law, ongoing.

OUTCOME: Provide law orientation for P1 students and a law review class for graduating students.

TASKS: Develop the program and schedule the events.

GOAL #9: Continued review of current statutes and rules by Board and staff. This would be done in conjunction with the Office of the Attorney General, legislators, pharmacy associations, state agencies, health related associations, interested citizens, Ad Hoc Committees and by task force, ongoing.

OUTCOME: Insuring that existing code and rules are effective and current in regulating the profession of pharmacy and related professions always ensuring the health, safety, and welfare of the citizens of the state of Idaho.

TASKS: Review of existing code and recodification of all pharmacy rules. Prepare and submit code and rule changes. Prepare, present and testify before legislative committee's Code and Rule changes proposed by the board.

GOAL #10: Communicate updates to recent changes to Idaho Code and Rules effecting pharmacy as well as changes to federal law, ongoing.

OUTCOME: Ensures compliance with existing statutes and rules for pharmacists and other practitioners.

TASKS: Provide required law books for pharmacies with current updates and a quarterly Newsletter.

GOAL #11: Monitor Internet sites offering for sale medications to Idaho patients, ongoing.

OUTCOME: Protecting patient's health and safety by assuring they receive only medications which meet FDA standards.

TASKS: Monitor any sites, pharmacies or practitioners in the state involved in the prescribing, filling of prescriptions through the Internet. Educate patients with information concerning the dangers of receiving medications from unknown or foreign entities.